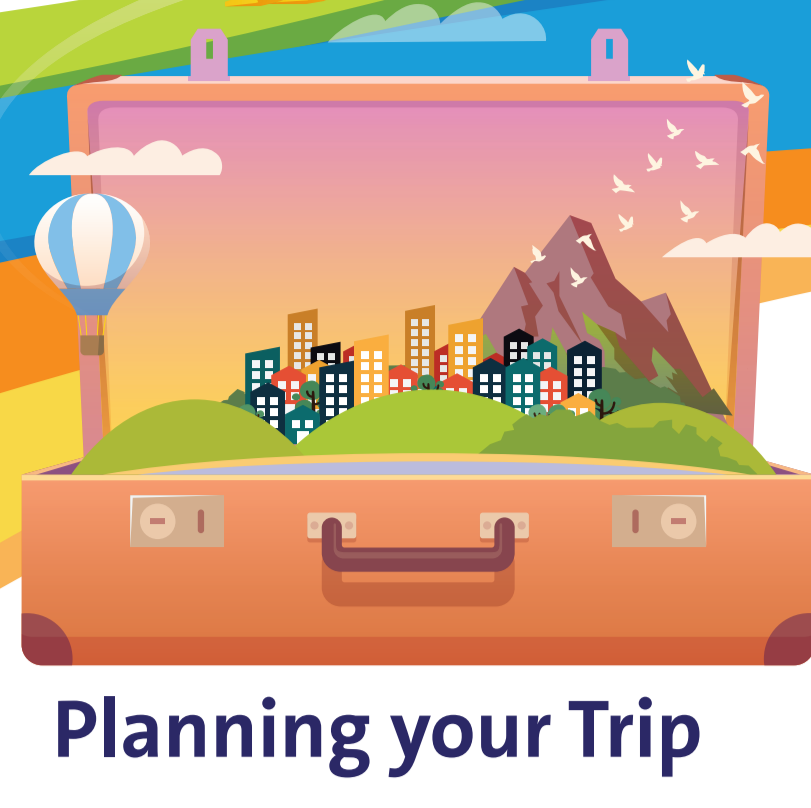


# Tips for the most enjoyable and safest Rio 2016 Olympic Games with Visa



## Planning your Trip

Before travelling, let the card issuing bank know where you are going and when you might be using your Visa card.

Write down your payment card numbers, balances, and your issuing bank's telephone numbers and keep them in a safe place in case of emergency.

If you don't have a chip card yet, call your bank and check the possibility of having one issued prior to your trip. Brazilian POS terminals are chip-enabled and by using a Visa Chip card you will be adding an extra layer of security to your transactions.



## On the Road

While shopping with your card, make sure the amount is correct before signing the receipt or entering your PIN. Don't forget to sign the receipt, if your card is a signature card.

If your card is lost or stolen, notify the issuing bank immediately and request a replacement card.

Keep your card always in sight by asking for a card terminal to be brought to your table at a restaurant or by going to the cashier to pay.

Many issuers provide a transaction alert service that sends you an email or text message whenever a transaction meeting your pre-set parameters is processed. This type of service can help you track your spending as well as identify fraudulent transactions quickly.

Save all of your receipts and check your card statement. Contact your bank immediately if you find an incorrect or suspicious transaction.

## At the competition venues

The Rio 2016 Olympic Games is proud to accept only Visa credit, debit and prepaid cards, in addition to cash, at all competition venues, including ATMs. For fans increased convenience, there will be several kiosks where the Rio 2016 Olympic Games Bradesco Visa commemorative prepaid cards will be available for purchase.

### Prepaid Cards

These cards are free of charge and can be acquired with any card, with the following types of loads

Minimum  
**BRL 20**

Maximum  
**BRL 2.000**

Accepted at all Visa merchants.

## At ATMs and Merchants

Look for the Visa or PLUS symbol at ATMs or points-of-sale to make sure your Visa card will be accepted. You can find the nearest ATM at [www.visa.com/atm](http://www.visa.com/atm).

### PIN

Make sure no one is watching while you enter your PIN. Be aware in case a stranger offers to help you. Visa recommends that, when in doubt, you always contact your bank using your own phone.

If you notice any suspicious activities or devices added to an ATM or POS terminal at the competition venues, make a note of the location and bring it to the attention of a Visa representative stationed at the Olympic venues.

## Emails

During major events, emails offering fake promotions and even requesting your personal and card information are common. Make sure to check the legitimacy of the message received and remember that Visa never requests information over the phone or via email.

If you have any questions about any Visa product or service, please go to one of our kiosks at the competition venues or call the Visa Global Customer Care Assistance Services toll-free at 0800 891 3680.

## Visa Security Layers

### Real Time Fraud Monitoring

Intelligence is our best defense. The moment a merchant processes your card, Visa gets to work to prevent fraud. We look for changes in spending patterns that could indicate fraud. If any information is wrong — a mismatched address, an unusually large purchase, or a transaction made away from home — we respond immediately by notifying your card issuer of the event.

### Verified by VISA

Adds increased security to your purchases at online merchants. In addition to card information, shoppers also enter a security code provided by their bank. This code is usually dynamic and generated by a token, SMS or table of codes provided by the bank. This also allows debit cards to be accepted over the internet.

### Chip-Enabled Cards

In Brazil, when your chip-enabled card is used, Visa conducts a series of technological validations based on global security standards to assess the legitimacy of the card and sends all information to your bank.

### Digit Security Code

This code confirms that the card is in your physical possession as you place an online or phone order. If a fraudster gets hold of your account number but doesn't have the security code, the purchase will not go through.

### Zero Liability

Visa wants you to feel free to use your card with complete confidence. In the unlikely event that fraud occurs, Visa's Zero Liability policy means you won't be held responsible for fraudulent charges made with your card or account information.\*

\* Visa's Zero Liability policy covers U.S.-issued cards only and does not apply to ATM transactions, PIN transactions not processed by Visa, or certain commercial card transactions. Cardholder must notify issuer promptly of any unauthorized use. Consult issuer for additional details or click here.